

Browser setting procedure

1. **Verification of browser security settings:**

1.1. *In MS Internet Explorer choose Tools->Internet Options->Security*

If the browser has the security settings on Default Level, meaning the Default Level key is deactivated, go to step 1.2.

If the browser has the security settings on Custom Level (the Default Level is active), verify the following:

- a. In the Security tab of the Internet Options window select Internet
- b. Click on the Custom Level key
- c. In the Security Settings window select the Enable radio button for the following options:

Cookies → Allow per-session cookies (not stored) (for IE 5.x)

Scripting → Active scripting

Scripting → Scripting of Java applets

Miscellaneous → Navigate sub-frames across different domains

- d. Click on OK to return to the Internet Options window

1.2. *Select the Advanced tab and then:*

- A. At HTTP 1.1 settings select Use HTTP 1.1
 - b. At browsing make sure that Show friendly HTTP error messages is not selected
- Click on OK to save the settings

2. **Deactivation of Pop-up blocker in Internet Explorer:**

In MS Internet Explorer choose Tools->Pop-up Blocker->Turn off Pop-up Blocker

3. **Inclusion of portal in Trusted Sites (recommended):**

- a. In MS Internet Explorer choose Tools->Internet Options
- B. In the Security tab of the Internet Options window select Trusted Sites
- c. Click on Sites

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- d. Add <https://ecom.transgaz.ro> in the field *Add this web site to the zone*
 - e. *Click on Add, then choose OK*
 - f. *Click on OK to save the settings*
4. ***Installation of Java Runtime Environment the 1.8_91 version (Download) the latest version tested on 16.06.2016***
5. ***The operation system supported is Windows 7,8,8.1,10 with the updates tested until 16.06.2016***

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